Coligo Care Checkup

Issue No.1 **July 2017**

From the Director...



Dear Colleague,

I am excited to announce that we will be publishing a bimonthly ColigoCare newsletter to keep you up to date on key initiatives and developments within the network. The newsletter will be distributed via email and will also be

accessible on ColigoCare.com and through Uniphy, ColigoCare's app.

In each month's newsletter, you will receive updates from ColigoCare's three core infrastructure teams: Quality, Population Health and Health Information Technology. These teams are led by Joshua Gregoire, MS, MPH, RN, Manager, Quality, ColigoCare; Toni Modak, RN, Director, Population Health; and Clyde Wesp, M.D., MAOM, Chief Health Information Officer, Valley Health System, respectively.

Future editions will also include interesting perspectives from our physicians, practitioners and patients.

If you have any questions regarding the content of this newsletter or future editions, please reach out to me directly with any questions at FShipp@valleyhealth.com or 201-251-3354.

Frank E. Shipp, FACHE, MBA, RRT

Director, ColigoCare

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Time is Running Out to Join ColigoCare's MSSP ACO!

Medicare will allow us to add additional practices on or before August 30, so please don't miss out on this excellent opportunity to access benefits such as:

- Reduced administrative burden, as all MIPS quality data will be submitted for you by our ACO
- Potential Medicare shared savings, with no downside financial risk for an **ACO** participant
- Full credit for the "improvement activities measure" in MIPS scoring, as an ACO participant
- Exclusion from having to report to CMS on "cost measures" in MIPS, as an ACO participant
- Access to care coordination and transition of care services for your **Medicare patients**
- Access to a CIN provider-specific application tool on your cell phone or tablet, that provides a HIPAA-compliant platform for communicating and referring to fellow CIN providers

Health IT Pulse



Clyde Wesp, M.D., MAOM, Chief Health Information Officer, Valley Health System, is an accomplished physician and healthcare administrator with 24 years of experience as a practicing pediatrician and partner in Southern Orange County Pediatric Associates, one of

California's largest general pediatrics practices. He also served 18 years in director and chief-level positions within large healthcare organizations in California, including Jacobus Consulting, the University of Southern California, Zynx Health, St. Joseph Health and Memorial Care.

Dr. Wesp leads Valley's system-wide health information analytics initiative to ensure timely, accurate and validated clinical information and reporting, as well as overseeing the optimization of electronic health records systems and other clinical applications. He is a part of the Population Health team, focusing on the implementation of care management software, data analytics and predictive modeling.

Athena Population Health Solution

ColigoCare is using the Athena Population Health Solution for collecting and analyzing financial and clinical data. At this time, we have compiled our CMS data and are working closely with Athena to import our commercial payer information.

In addition, the build-out of interfaces for non-Athena practices are in progress and, as such, the data is starting to be collected.

Uniphy App

Great news! Secure, open communication will soon be available to ColigoCare providers via Uniphy, our branded communication tool. Uniphy will enable you to send secure text messages and other correspondence directly to your ColigoCare colleagues. It will also provide you with streamlined access to important ColigoCare information such as phone numbers, events and newsletters.

We are working with the app company to design our customized ColigoCare app, and we anticipate that it will be available in early fall. Once the app is finalized, it will be accessible through your smart phone or tablet device.



Population Health Welcomes Informaticist

It is my pleasure to introduce you to Doris Ann Battista, who has recently joined Valley Health System as our Population Health Informaticist. Doris Ann comes to Valley from the insurance industry. She has a strong project management and information technology background, as well as strong business analytics skills. She is working very closely with Athena and ColigoCare to validate information and create reports.



Population Health Bulletin



Toni Modak, RN, has been the Director of Population Health for just over a year and was integral to the development and implementation of the department. Toni came to ColigoCare with 28 years of clinical and leadership experience and has spent the last 10 years collaborating with post-acute providers and improving transitions of care

and quality outcomes across the health care continuum.

Through the dedication of Toni and the Population Health team, members of ColigoCare are now able to use the Population Health department as a resource for managing patients with multiple comorbidities and/or those who are considered to be medically high risk.

Some of the resources that are currently available to providers are:

- Care transitions coordinators, who identify ColigoCare patients admitted to the hospital, communicate with providers, monitor patients as they are transitioned into post-acute care settings and coordinate community resources to help avoid re-hospitalization and improve patient outcomes.
- Population health specialists (gaps in care) are a team that monitors quality reports and communicates any gaps in care to the individual practices.
- Post-acute care navigators follow patients admitted to skilled nursing facilities to emphasize quality care, provide education and help to determine appropriate discharge planning.

Quality Improvement Corner



Joshua Gregoire, MS, MPH, RN, joined ColigoCare in June as the Quality Manager. Josh has a background in community health and

care transitions and most recently worked at a multi-site Federally Qualified Health Center (FQHC) in Manhattan where he was in charge of infection control, nursing quality and clinical workflow. Prior to that, Josh worked at NYU Langone Medical Center as a care manager and was involved in several value-based management initiatives, including a readmission reduction initiative in the heart failure and cardiothoracic surgery population.

Over the coming months, Josh will be reaching out to all ColigoCare providers to assist you with quality metrics, performance and the resources available to you to support your patient population in achieving better health.

Have a story to share? Email us at ColigoCare@ValleyHealth.com